Kiwanis International Convention Registration FAQ

Why do I need to log in?
Whenever a member registers for the Kiwanis International convention, we need to have a match between the member record in our database and the online registration form. In the past we have just allowed the registrant to select their club from a drop-down list, then select their name from another drop-down list of members in that selected club. However, this year we are allowing registrants to come back to their previously submitted registration and add events to it as often as needed. Because of this, we needed a more private and secure way for registrants to access the registration they already filled out.

What if I forgot my password?
Below the login fields is a link titled ‘Register/Reset Password’. Click on that link and enter your email address. If your email is in the Kiwanis database, you will receive an email back with a link to reset your password. If your email address is not in the Kiwanis database then you will be presented with a short form to fill out so that our support staff can update your record. In that instance, once your records are updated, then you’ll receive an email with a confirmation that it has been updated so you can proceed with registration. This can take up to one business day.

My spouse and I are both Kiwanians and attending the convention - why do we have to fill out separate registration forms?
The registration system requires one member record be tied to one registration.

My spouse and I are registering for convention, but we share an email address. How can we both register?
Because the email address is the unique identifier when logging into the Kiwanis websites (including registration), there is a requirement that each member logging in must have their own email address. There are two options when this happens:

1. One person registers with the shared email address, then the other gets a free email address from a provider like Gmail.com and uses that email to register.
2. One person registers, then the other person downloads the registration form and sends it in with payment.

I have already registered and I need to add a ticketed event. How do I do that?
Simply log in to the convention registration site and add them to your existing registration.

What if I need to cancel my registration or a ticketed event?
The ability to do this will not be ready for the 2013 Kiwanis International convention in Vancouver, so you will need to send an email to registration@kiwanis.org and request a cancellation and refund.